

HAILEYBURY CAMPUS BOOKLIST

HEALTH CARE MANAGEMENT - (H159S) Year 1, Semester 2

Fall 2019

Course Code	Course Description	Textbook Title. -- Ed. -- (Date)	Author	ISBN	Price
HM2053	Healthcare IT Systems	Health and Health Care Delivery in Canada. Milton, ON. Elsevier. Carry Over from 1st semester.	Thompson, Valerie D.	9781927406311	N/A
		Communication Skills for the Healthcare Professional 3rd Edition. Jones & Bartlett Learning. (2020) Carry Over from 1st semester.	Van Servellen, G.	9781284141429	N/A
HM2063	Quality and Safety in Healthcare	Understanding Patient Safety, Third Ed. McGraw-Hill Carry Over from 1st semester.	Watcher, R. Gupta, K.	978-1-259-86024-9	N/A
HM2073	Leadership and Healthcare Change	The Leadership Challenge, 6th Edition, (2017) How to Make Extraordinary Things Happen in Organizations. Wiley	Kouzes, J.M. & Posner, B.Z.	9781119278979	\$ 35.00
		Bringing Leadership to Life in Health: LEADS in a Caring Environment: A New Perspective. Springer (2016) Carry Over from 1st semester	Dickson, G & Tholl, B.	9781447170266	N/A
HM2083	Healthcare and Cultural Competence	No text			N/A
HM2093	Communication in Healthcare II	Communication Skills for the Healthcare Professional 3rd Edition. Jones & Bartlett Learning. (2020) Nelson Carry Over from 1st semester	Van Servellen, G.	9781284141429	N/A
		Crucial Conversations Tools for Talking When Stakes Are High, Second Edition. McGraw-Hill. (2011) Carry Over from 1st semester	Patterson, K. & Grenny, J.	9780071771320	N/A
HM2103	Final Project	As applicable from all other course texts/resources.			N/A

Approx. total before taxes: \$ 35.00

NOTE:

- 1) Books can be ordered from the Bookstore on campus, or through their website: www.foollett.com.** If you are having difficulty with your order, please contact the Bookstore by phone at: 705-672-3376 ext. 8826, or by email at: 3911mgr@fheg.foollett.com.
- 2) Prices are subject to change WITHOUT notice.** Some books can be purchased new or used, or rented for the term. **Payment options:** Credit Card (online/in-store), Cash/Debit (in-store), Money Orders (in-store), Certified Cheques (in-store).
- 3) Do not remove shrink wrap nor write in your books** (all texts must be in original condition) until you have confirmed with your professor that these are the books required. **No refunds on opened software.** Some professors may require additional books.
- 4) Full refund up to 2 weeks after the start of semester; any later purchase(s) have a 2 day refund timeframe.**
- 5) There are no longer OSAP book credits, nor free shipping, available.** Textbook and shipping costs must be paid by the student, through the Bookstore. Students sponsored through their band, or Second Career, may still request book credits.