

Colleges of Applied Arts and Technology

GROUP INSURANCE BENEFITS COMMUNIQUÉ

IMPORTANT INFORMATION

CHANGES TO OUT-OF-COUNTRY COVERAGE DUE TO COVID-19

As per the Government of Canada's efforts to prevent non-essential travel and repatriate Canadians traveling abroad, the following administrative exceptions will apply under the emergency out-of-country travel coverage for employees who are leaving Canada to travel on or after **March 18, 2020**:

- No coverage for any expenses during and after a period of quarantine (directed by a doctor or public health official), **unless** the plan member shows symptoms of or has tested positive for COVID-19.

In order for emergency medical services and expenses to be eligible for coverage under the Plan, employees must meet the definition of "medical emergency" and "emergency services". "**Medical emergency**" is defined as an acute illness or accidental injury that requires immediate, medically necessary treatment prescribed by a doctor and "**emergency services**" as any reasonable medical services and supplies, including advice, treatment, medical procedures or surgery, required as a result of an emergency. These definitions have not changed. Sun Life will treat a medical emergency resulting from COVID-19 in the same way as any other medical emergency outside of Canada.

Employees who are currently abroad, but not in quarantine and cannot return home will continue to have access to out-of-country coverage up to the 60-day limit under the Plan. After this time, they will not have out-of-country coverage.

If an employee or their dependent needs the immediate attention of a doctor for a medical emergency, they must contact Allianz for assistance:

In the USA and Canada call: 1-800-511-4610
From anywhere else: 1-519-514-0351
Fax: 1-519-514-0374
Allianz is available 24 hours a day, 7 days a week.

Dedicated Plan Member COVID-19 Webpage

You would have received an email sent out on behalf of Jacques Goulet, President of Sun Life Canada, to all plan members regarding a dedicated [Sun Life webpage for COVID-19](#). Please refer to this page for updates regarding COVID-19, along with resources for staying healthy and informed, and how to weather market volatility. In addition, [Lumino Health](#) has launched a [stress and anxiety explorer](#) to help individuals find information, resources and solutions that are relevant for them. The stress and anxiety explorer can help you understand stress and anxiety, find resources and support, and discover Canadian mental health partners that offer resources and solutions.

Questions?

If you have questions, please contact your Benefits Administrator.